

Appendix D - EOC Team Member Responsibilities

The following are detailed lists of responsibilities for the EOC Team members.

EOC Manager

Reports to: Mayor and Council (Executive)

The EOC Manager's primary responsibility is to coordinate the efficient response in an emergency. Responsibilities include:

1. Activating the EOC if required.
2. Initiating the EOC fan-out/notification list.
3. Ensuring EOC positions are staffed as required.
4. Ensuring an up-to-date contact list is maintained for fan out purposes.
5. Ensuring information sharing meetings take place.
6. Reporting major incidents to PEI Emergency Measures Organization (PEI EMO).
7. Ensuring the development of an EOC Action Plan.
8. Ensuring the EOC Team take prompt and effective action in response to problems.
9. Ensuring personal logs are maintained by all the EOC Team.
10. Requesting expert assistance as required.
11. Advising council if there is a need to evacuate a specific area.
12. Coordinating evacuation with the EOC Team.
13. Consulting with the Social Services representative on the selection and opening of Reception Centre(s).
14. Monitoring the capacity of the area resources and if overextended, requesting assistance through mutual aid and PEI EMO, upon approval from council.
15. Informing the EOC Team of issues as they arise.

16. Ensuring communications are established with the Incident Commander at the site
17. Ensuring a thorough situation briefing is conducted during shift changes.
18. Ensuring replacement is thoroughly briefed during shift changes.
19. Ensuring that a main event log is maintained.
20. Maintaining a personal log of all actions taken.
21. Other duties as required.

Finance Section Chief (CAO)

Reports to: EOC Manager

The Finance Section concerns itself with the financial aspects of an emergency including capturing the costs of dealing with an incident, procuring items, dealing with claims and compensation, and recording the work hours of EOC Team. It is recommended that the CAO holds this position. Responsibilities of the Finance Section Chief include:

1. Ensuring EOC participants sign in and out of the EOC.
2. Developing a plan for capturing costs dealing with the incident.
3. Briefing EOC Team during Information Sharing Meetings on matters of importance.
4. Working to support the EOC Action Plan and/or fulfill direction given by the EOC Manager.
5. Obtaining EOC Team sign in/sign out times during deactivation
6. Assisting with Disaster Financial Assistance Arrangements (DFAA) claims, as required, during the recovery phase.
7. Maintaining a Personal Log of all actions taken.
8. Ensuring the replacement is thoroughly briefed during shift changes.
9. Other duties as assigned by the EOC Manager.

Operations Section Chief

Reports to: EOC Manager

The Operations Section focuses on the current operational period by liaising with and supporting the Incident Management Team (if applicable) and achieving the objectives in accordance with the EOC Action Plan. Responsibilities of the Operations Section Chief include:

1. Gaining and maintaining situational awareness.
2. Establishing communications with the Incident Commander at the site (if applicable).
3. Consulting with the EOC Manager to determine who will be in the operations section.
4. Briefing the EOC Team during Information Sharing Meetings on the current situation.
5. Consulting with EOC Manager, after Information Sharing Meetings, on the development of the EOC Action plan.
6. Leading the operations section to achieve the objectives established in the EOC Action plan.
7. Maintaining a personal log of all actions taken.
8. Ensuring the replacement is thoroughly briefed during shift changes.
9. Keeping the EOC Manager and the Information Officer updated.
10. Other duties as assigned by the EOC Manager.

Planning Section Chief

Reports to: EOC Manager

The Planning Section Chief oversees the conduct of Information Sharing Meetings, the development of the EOC Action Plan and for managing and disseminating information. Responsibilities include:

1. Chairing Information Sharing Meetings.
2. Providing leadership to additional planning staff.
3. Gathering situational awareness.
4. Drafting EOC Action Plan for the EOC Managers approval.
5. Disseminating EOC Action Plan to the EOC Team (appendix 3).
6. Planning for the next operational period.

7. Developing the Situation Report.
8. Briefing the EOC Team during Information Sharing Meetings.
9. Maintaining a personal log of all actions taken.
10. Ensuring the replacement is thoroughly briefed during shift changes.
11. Performing other duties as assigned by the EOC Manager.

Logistics Section Chief

Reports to: EOC Manager

The Logistics Section provides EOC support such as security, feeding, amenities, telecommunications, and information technology. Responsibilities of the Logistics Section Chief include:

1. Maintaining a list of all telecommunications resources in the area.
2. Providing telecommunications in support of emergency operations.
3. Ensuring EOC security arrangements are made.
4. Ensuring EOC has sufficient forms, markers, status boards, paper, etc.
5. Coordinating meals and sleeping arrangements for EOC Team
6. Briefing EOC Team during Information Sharing Meetings.
7. Working to support the EOC action plan and/or fulfill direction given by the EOC Manager.
8. Maintaining office machinery and equipment.
9. Maintaining a sign in sheet.
10. Ensuring sufficient telephone resources for EOC Team (appendix 3).
11. Maintaining a personal log of all actions taken.
12. Ensuring the replacement is thoroughly briefed during shift changes.
13. Other duties as assigned by the EOC Manager.

Information Officer (IO)

Report to: EOC Manager

The responsibilities of the Information Officer are as follows:

1. Maintaining an up-to-date list of all media services in the area.
2. Implementing a crisis communication plan to support the incident.
3. Leading an Information Team (if required).
4. Establishing a media-briefing centre.
5. Keeping the public informed of significant developments occurring during the Emergency by notifying radio stations and or print media
6. Briefing the media periodically.
7. Maintaining a personal log of all actions taken.
8. Briefing the EOC Team during Information Sharing Meetings.
9. Ensuring the replacement is thoroughly briefed during shift changes.
10. Other duties as assigned by the EOC Manager.